QUALITY OBJECTIVES

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1. To review and implement academic programs in compliance with set policy and regulations
2. To offer services to customers in compliance with the Service Delivery Charter
3. To ensure utilization of resources in compliance with the set budgetary levels
4. To increase Employee Satisfaction Index by 1% annually
5. To increase the Customer satisfaction Index by 1% annually
6. To increase the number of publications in refereed journals by at least 10 annually
7. To undertake at least 3 outreach programs in partnership with communities and industry
8. To grow research grants and non-academic revenue by 5% annually
9. To promote environmental sustainability by engaging in at least 1 relevant activity annually

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